

Perlego Guidance

How do I sign up for a free Perlego subscription through Arden University?

Good news, Arden University has invited you to join Perlego for easy access to over 650,000 textbooks, for free!

Perlego provides individual access to many of the key texts you will use on your programme of study, as well as unlimited access to all the books on Perlego. To register for your free Arden University Perlego account:

1. Click on [this link](#)
2. Register using your Arden University email address (this is your student number followed by @ardenuniversity.ac.uk) and password.

If you are unsure of your Arden University password, you can recover it using this link: <https://passwordreset.microsoftonline.com/>

IMPORTANT: Do not click 'start free trial' or enter your personal details - we have already set you up with an account using your Arden log in details. Use [this link](#) to register.

If you are having any difficulties, contact libraries@arden.ac.uk and the team will be happy to help.

How can I use Perlego?

Once registered, Perlego offers unlimited, individual access to all e-books on the platform. You can use Perlego online and offline using a web browser or a mobile app for Android or IOS and, as this is your own personal Library, you will also be able to highlight and take notes.

[Click here to find out more](#) about Perlego's features, or [click here to access a short tutorial](#).

Having trouble signing up?

Make sure you're using [this link](#) to create your free [Perlego Account](#) with Access provided by Arden. If you're seeing a message that says you already have a subscription with Perlego, or if you have signed up using a non Arden email address in error, you'll need to contact libraries@arden.ac.uk and give permission for us to delete your account. We will then arrange for you to be set up with your free account paid for by Arden.

Once deleted, you can return to the sign-up link provided and complete your new subscription.

How do I copy and paste within a book?

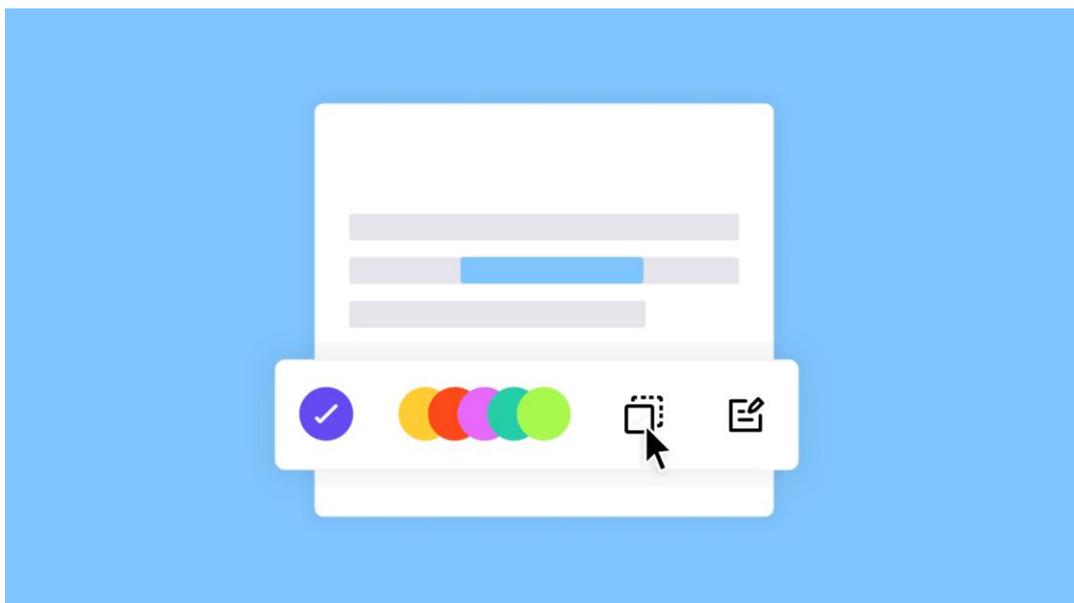
You can copy and paste up to 10% of any book you're reading, helping you save time and transfer the information you need, where you need it!

Here is how to do it in 3 easy steps:

1. Simply highlight the text that you'd like to copy. A panel will appear, look for the option to Copy & Paste (it's the icon that looks like two pages on top of each other) and click on it.



2. With a click the text you've highlighted will automatically be copied to your clipboard. You'll notice a small pop-up to confirm this.



3. Now you can paste the copy anywhere your heart desires.

Why can I only copy 10%?

To prevent plagiarism and abide by copyright laws, you can only copy and paste up to 10% of each book you're reading. Once you've reached your limit, we'll let you know.

Remember: you won't be able to copy and paste any more text from the book once you've reached your limit and you can't remove any previous copies, so be mindful about which pieces of text are really important to you.

At the moment, the copy and paste feature is not available on Chrome for iOS devices, but we're working on it!

If you have any questions or need any help, just contact the Library team libraries@arden.ac.uk

How do I download a Perlego book?

You can download Perlego books on the Perlego app. Perlego is working on extending this feature for desktops too.

Mobile Apps are available for both [IOS](#) and [Android](#) and allow you to read with no internet connection - perfect for long commutes and while travelling. Make sure to download your books first and you're all set.

Perlego is not currently accessible on e-readers such as Kindle or Kobo, unless it is a Kindle Fire that has its own internet browser built-in, through which you can access the Perlego website

Which books can I download?

At the moment all of our mobile-responsive **ePub books** are available to download via the app. You can download up to 15 titles on your device.

Perlego recently extended this to include 5,000 of the most widely read **PDFs**! They will be adding more in the coming weeks.

If you would like to read more about the differences between the two formats, then head [here](#).

How do I reference a Perlego book?

Whether your course requires you to use the Harvard, APA, or OSCOLA style, we have some [resources](#) to help you understand how to apply the principles of citation and referencing, including how to reference books without page numbers.

What is Perlego's compatibility with different Operating Systems (OS)?

Whilst the app is compatible with most devices, there are some minimum specifications to ensure that students receive the Perlego reading experience they expect:

Android specifications:

- Version 8 (Oreo) and above
- Minimum 1.5GB RAM

iOS specifications:

- Version 13 and above
- Minimum 1.5GB RAM

Older devices that were using Perlego before these compatibility changes will still have access but won't experience the latest updates, such as the replacement of Favourites with the new personal library experience.

Perlego no longer supports iOS 12, as they found that app performance was not to the standard aimed for on this particular operating system. The team at Perlego always recommend being on the latest software to help you have the best experience you can on the app.

Why doesn't Perlego work with my browser?

The Perlego team are constantly working to ensure the platform is as updated and smooth-running as possible, which means some of the less up to date browsers may have issues keeping up.

To make sure you have the best reader experience, it is recommended you use Perlego with either:

- Google Chrome
- Firefox
- Safari

Perlego no longer supports Internet Explorer as a browser due to user issues (i.e., not being able to open books, or having incorrect formatting appear on pages). You can use Microsoft Edge, but certain features (e.g., highlights) have been disabled on that browser for the same reasons.

If you're using an unsupported, or outdated browser you may experience some of the following issues:

- Book won't load
- Specific book pages won't load
- No chapters available
- Text issues
- Keep seeing a blank screen
- Title page won't show up
- Book cover won't load
- Certain features unavailable (e.g., can't scroll down)